

## Aligning for Success: Linking People and Strategy for Seamless Implementation

by Stephane McShane, Maxim Consulting Group



## The Key to Executing Strategic Plans

In the dynamic and ever-evolving business landscape, organizations face the constant challenge of translating strategic visions into actionable plans. The success of any business hinges on its ability to align its operations, resources, and people with overarching strategic goals. This alignment is either enabled or hindered by the

methods utilized to define, document, and implement strategy. This article delves into the crucial concept of creating alignment with strategic plans and explores strategies for seamless execution.

## Understanding Strategic Alignment

Strategic alignment involves synchronizing all aspects of an

organization to support the realization of its strategic objectives. This includes aligning business processes, technology, human resources, and organizational culture with overarching goals. When these elements work in harmony, it enhances the efficiency and effectiveness of strategic execution. This creates an environment for enterprise level improvement and engagement.

#### Key Components of Strategic Alignment

#### 1. Clear Communication:

Transparent and consistent communication is foundational to alignment. Leaders must effectively communicate the strategic vision throughout the organization, ensuring that every member understands their role in achieving the overall objectives. Beware of the dictatorship model, however. This communication throughout every level should be done prior to strategy being fully developed. If employees only hear about strategy after it has been developed, the ability to make the strategy actionable to the level desired may be extremely difficult. Regular updates and open channels for feedback throughout the process foster a sense of shared purpose.

#### 2. Organizational Culture:

Aligning with strategic plans often requires a cultural shift within an organization. If the strategic goals emphasize innovation, for instance, fostering a culture that encourages experimentation and learning becomes imperative. Think of culture as the fuel in the vehicle of change for your company. Without the fuel, or desire,

to want to learn, to grow, to change, it simply will not occur, or occur at a pace so slow that organizational objectives may not be met. A well-aligned culture serves as a catalyst for employee engagement and commitment to the strategic vision.

3. Resource Allocation: Proper allocation of resources, including financial, human, and technological, is critical. Wanting change without planning for the spending of these resources may signal a significant weakness in the deployment process. For instance, asking overworked staff to contribute 16 hours per week toward strategic development without reallocation of workload elsewhere may cause a situation where resentment can grow, and disengagement becomes an imminent danger. Strategic plans often involve prioritizing initiatives and investments. Leaders must ensure that resources are allocated in a way that supports the most critical and impactful aspects of the strategy.

#### 4. Performance Metrics:

Establishing clear and measurable key performance indicators (KPIs) is essential for tracking progress. These measurements must begin before an improvement initiative is started so that a baseline of data may be established. These metrics not only help in monitoring the success of strategic initiatives but also provide valuable insights for mid-course corrections. Regular assessments keep staff informed and involved and enable organizations to adapt to changing circumstances.

### Strategies for Creating Alignment

**1. Inclusive Planning:** Involve key stakeholders from various levels of the organization in the strategic planning process. Avoid including only the

top-level executives and dictating to the rest of the organization when a result is reached. Proper inclusivity ensures that diverse perspectives are considered, the correct information is shared from those who do the work, thus increasing the likelihood of successful execution.

# Break down silos within the organization by fostering collaboration among different departments. Crossfunctional teams can be instrumental in ensuring that all aspects of the business work cohesively towards the common goal. For example, is there alignment between estimating, design, project management, fabrication, field operations, accounting, and the

2. Cross-Functional Collaboration:

executive team? Silos can be easily identified when bottlenecks occur in the workflow, or when inconsistency of how work is done is happening.

3 Agile Adaptation: The business

3. Agile Adaptation: The business environment is dynamic, and strategic plans may need adjustments. Adopting an agile approach allows organizations to respond quickly to changing circumstances, ensuring that the alignment remains intact even in the face of unexpected challenges. The structured check-in and follow-up of the strategic planning team allows for the frequency required to assess the current plan against the changes being experienced.

#### 4. Employee Empowerment:

Empower employees by providing them with the autonomy and tools they need to contribute meaningfully to strategic objectives. Empowerment without the authority to work on these goals breeds resentment and disengagement, putting strategic initiatives at risk. When employees feel a sense of ownership and purpose from being involved from the beginning, alignment becomes far more natural and seamless.

#### Conclusion

Creating alignment with strategic plans is not a one-time event but an ongoing process that requires commitment, communication, and adaptability. Leadership plays the facilitating role in involving key stakeholders from throughout the organization in the entire process, from definition through implementation. Organizations that master the art of aligning their people, processes, and resources with strategic objectives position themselves for success in an ever-evolving business landscape. By integrating alignment strategies into their DNA, making it part of their core business, businesses can navigate challenges with agility and achieve sustainable growth for the long term.

#### **About the Author:**

Stephane McShane, Director at Maxim Consulting Group, is responsible for the evaluation and implementation processes with clients. Stephane works with construction related firms of all sizes to evaluate business practices and assist with management challenges.

With a large depth of experience working in the construction industry - from the field through the executive suites, Stephane is keenly aware of the business and, most specifically, operational challenges firms' face. Her areas of expertise include: Leadership development, organizational assessments, strategic planning, project execution, business development, productivity improvement, and training programs.

Mrs. McShane is an internationally recognized speaker, mentor, author, and teacher. Her ability to motivate, inspire, and create confidence among your work groups is extremely rare and very effective.